

December 7, 2020

Dear Residents & Families,

Good afternoon from The Villas, we hope you are well today. Just to provide you with a quick recap of yesterday's events. We learned that one of our employees tested positive for COVID-19. As you may have heard me mention previously, we have been conducting routine surveillance testing of twenty-five percent of our staff every week for some time now so I figured it was only a matter of time before we had a confirmed case.

A quick update on restrictions at the community.

- Communal dining is suspended, all meals will be delivered to resident apartments, culinary staff will be collecting meal orders from you and we will work hard to get your meals to you quickly and efficiently.
- All activities have been suspended, this includes use of our fitness center, beauty salon, theatre room and we are asking that residents avoid congregating in common areas.
- Visitation is also suspended at this time (this includes outside visits), The Villas will not be accepting any visitors from family or friends, only exception to this will be for residents on hospice (we do ask that even for those on hospice to minimize their visits and keep it to no more than two people). Professional visits from private caregivers, home health, hospice and physical therapy will be allowed entry but they are the only exception.
- Residents venturing out of the community for non-medical related purposes will need to isolate for a fourteen-day period upon return.
- We are asking that residents confine to their apartments as much as possible right now however if compelled to venture out please wear a mask, maintain appropriate distancing from one another and avoid congregating groups.

Since our employee that was confirmed positive worked as recently as yesterday Sunday December 6<sup>th</sup> the epidemiology team from Placer County is instructing us to quarantine the community for a minimum of two weeks. So long as no new positive cases emerge this would put us in a position to lift these restrictions no sooner than Monday December 21<sup>st</sup>. In an effort to rule out additional concerns surrounding virus transmission we will be administering community wide testing for all residents and staff this Thursday December 10th. I would expect that we will conduct at least two rounds of testing a week apart. We feel that in addition to quarantine, testing has proven to be the most effective way to assess the scope of the risk we have set before us. Testing will be a little different this time

in that we will be performing the testing ourselves through a laboratory that we have established a relationship with however we will need to collect some information from our independent residents. I will be passing out a form today with this letter that we will need our independent residents to complete and turn in to our concierge desk no later than 3pm Tuesday December 8<sup>th</sup>.

Naturally this comes at a bad time considering holiday celebrations and festivities we had hoped to have in place for this year however given the surging case rates in both Placer County and across the state I am not surprised we have sustained a new positive case. Fortunately, we have had experience with this before and I feel confident we will get through this again as we have in the past. We appreciate your cooperation and understanding as we navigate through this. If everyone can do their part to maintain discipline surrounding infection control, I expect we can get through this swiftly. If you have any concerns or questions please reach out to us and please notify us of any adversities with your health right away. Thank you for your time and we wish you well.

Respectfully.

Grayson Tynes
Executive Director