



THE VILLAS
AT STANFORD RANCH

October 26, 2020

Dear Residents & Families,

Good afternoon from The Villas, we hope you are doing well. Over the last several months we have endured a number of changes, some for the long term and others for the short term. Naturally with so much having transpired over the last few months it is safe to say that it has been difficult to keep up. Today though I wanted to put out some reminders to all residents on a few issues that have been coming up more frequently.

First being proper walker and scooter etiquette in the community. If you refer to your resident handbook that was furnished to you at the time of move in, you'll observe some language corresponding to proper storage and use of walkers and scooters here at The Villas. I want to first address residents parking walkers and scooters outside of their apartment doors. This we can not do as it is considered a hazard and all walkers, scooters and wheel chairs need to be stored inside resident apartments. I have directed my staff to properly place them in resident apartments. With respect to dining, walkers and scooters need to be stored in a designated area of the dining room. When being seated at a table our staff will store your walker for you during your meal and then return it to you when you are finished.

I also want to put out a couple of other reminders concerning infection control measures we have adopted here at The Villas. As you've no doubt observed we have signage at each entrance to the community indicating the need to wear a mask when in the building. I have continually observed residents not complying with this and I need to see improvement on this. You must wear a mask when in the main building at The Villas. I also want to put out a reminder concerning visitors to the community. We're very happy to be able to allow visitors in the building and we want these visits to be as enjoyable as possible however I am again needing to remind everyone that residents are to only have two visitors at a time, they need to be scheduled in advance, masks must be worn and appropriate distancing between visitors and residents must be observed.

We appreciate your cooperation on these matters and as always please make sure to practice good hygiene, wash hands frequently, wear a mask and please report anything adverse with respect to your health to us right away. By doing these simple things we can keep a safe and healthy community.

Respectfully.

Grayson Tynes
Executive Director