

October 23, 2020

Dear Residents & Families,

Good afternoon from The Villas we hope that you are doing well. Over the last several months we have provided a unique service to the community by shopping for our residents. Early on we did this as a precautionary measure and as a means of infection control. Our observation over the last several weeks though has been that residents have come and gone from the community for a variety of purposes, including shopping, which ultimately conflicts with our initial reason for offering this service. Therefore, effective November 1st we will no longer be shopping for residents.

We will however be offering an alternative, LeAnn Capley our Director of Activities, will be offering assistance with online shopping starting every Tuesday in November and going forward in our Business Center located on the second floor of the Villas main building. This coming week will be the last week that we will be shopping for residents so please have your shopping list to the concierge no later than this coming Monday. If you have any questions or if we can be of any additional assistance please contact us.

Respectfully.

Grayson Tynes
Executive Director